

RioPlay 10

Windows User Guide

A complete step-by-step guide for Windows 10 & 11 learners

Download • Install • Sign in • Activate • Exam • Learn

Prepared for: Students and learners of
your institute powered by RioPlay 10

Download links — all platforms

Windows (this guide)	https://downloads.antargyan.com/Rioplay-10/RioPlay10-Windows.exe
Mac	https://downloads.antargyan.com/Rioplay-10/Rioplay%2010%20Mac%20App.pkg
Android	https://downloads.antargyan.com/Rioplay-10/Rioplay%2010%20Android.apk
iOS	https://testflight.apple.com/join/BMzHub2u

For Your Query Please WhatsApp On **+91 89837 89829**

Version 5.0 • For Windows 10 & 11

Complete Step-by-Step Guide with Screenshots

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Table of Contents

1. Download the RioPlay 10 Windows App
2. Install the App (Setup Wizard)
3. Launch RioPlay 10
4. Sign In — Email + Password
5. Sign In — Sign in with Google
6. Sign In — Login with OTP (Email or Mobile)
7. Create Account (new users)
8. Verify Email + Phone (Create Account step 2)
9. Forgot Password — Reset via Email
10. Forgot Password — Reset via SMS
11. Set a New Password
12. Dashboard & Sidebar — what each item does
13. Activate Your Course
14. Access Course Content (Videos, PDFs, Exams, Live)
15. Search & Filter Course Content
16. Take an Exam — Start, Instructions, Navigate
17. Common Data, Read More & Question Grid
18. Submit Exam & See Result
19. Exam Reports — full history
20. Raise a Support Ticket
21. Check My Support Tickets
22. Quick Reference & Troubleshooting

1. Download the RioPlay 10 Windows App

The Windows installer is downloaded from Antargyan's download server. The file is a standard Windows installer (.exe), about **165 MB**.

Steps to download

1. Open any browser on your Windows PC (Chrome / Edge / Firefox).
2. Paste or type the download URL:
`https://downloads.antargyan.com/Rioplay-10/RioPlay10-Windows.exe`
3. The download starts automatically. The file **RioPlay10-Windows.exe** (~165 MB) saves to your **Downloads** folder.
4. Click the **download** icon in your browser toolbar to open the Recent download history.

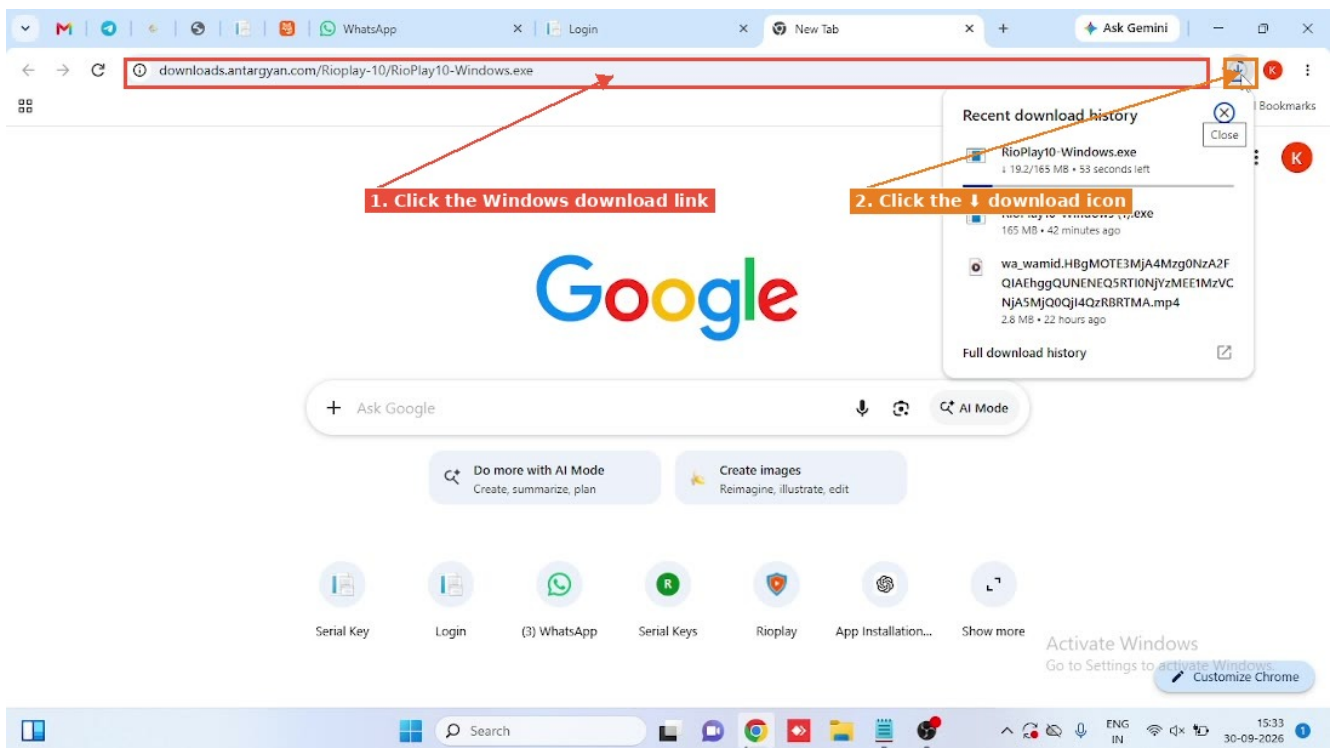


Fig. 1 — Browser showing the Windows download URL.

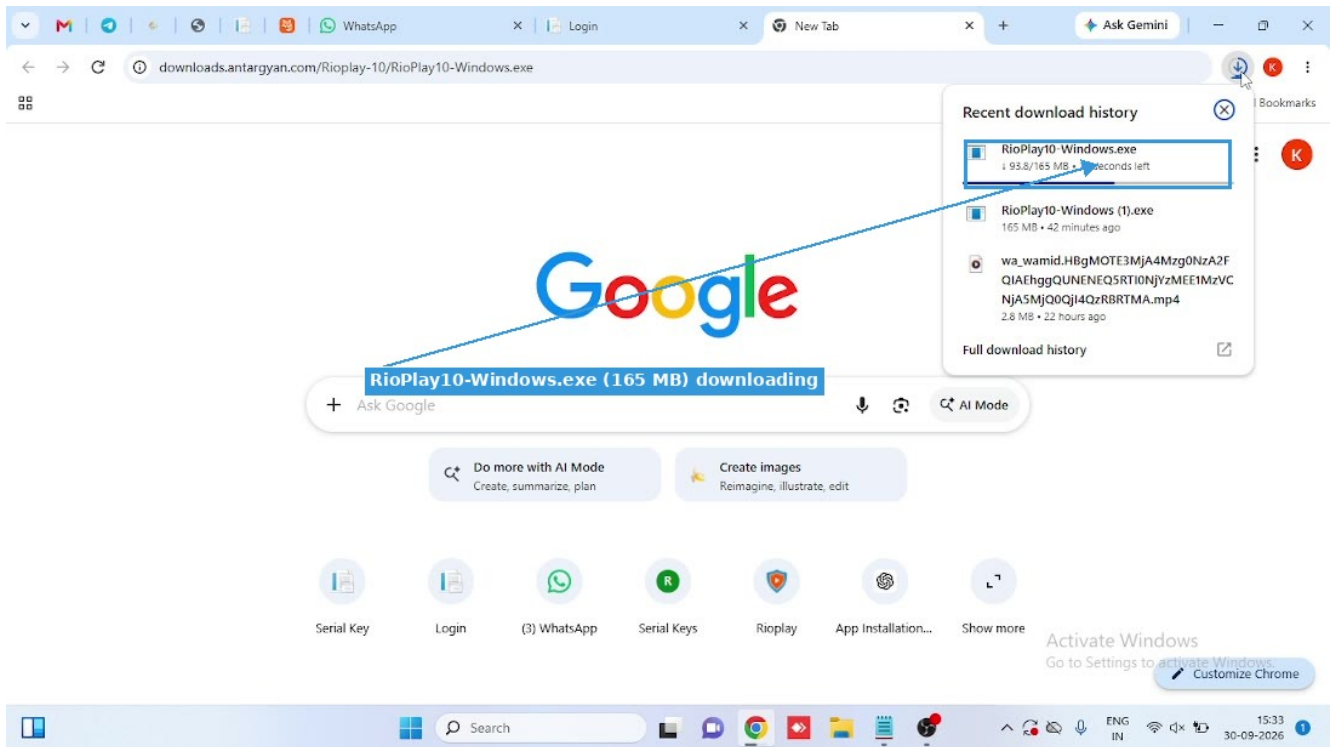


Fig. 2 — Download in progress (~165 MB).

TIP

If SmartScreen or your antivirus warns about the file, click **Keep / Allow**.
RioPlay10-Windows.exe is signed by Antargyan AI Pvt. Ltd. and is safe.

2. Install the App (Setup Wizard)

Step 2.1 — Open the installer

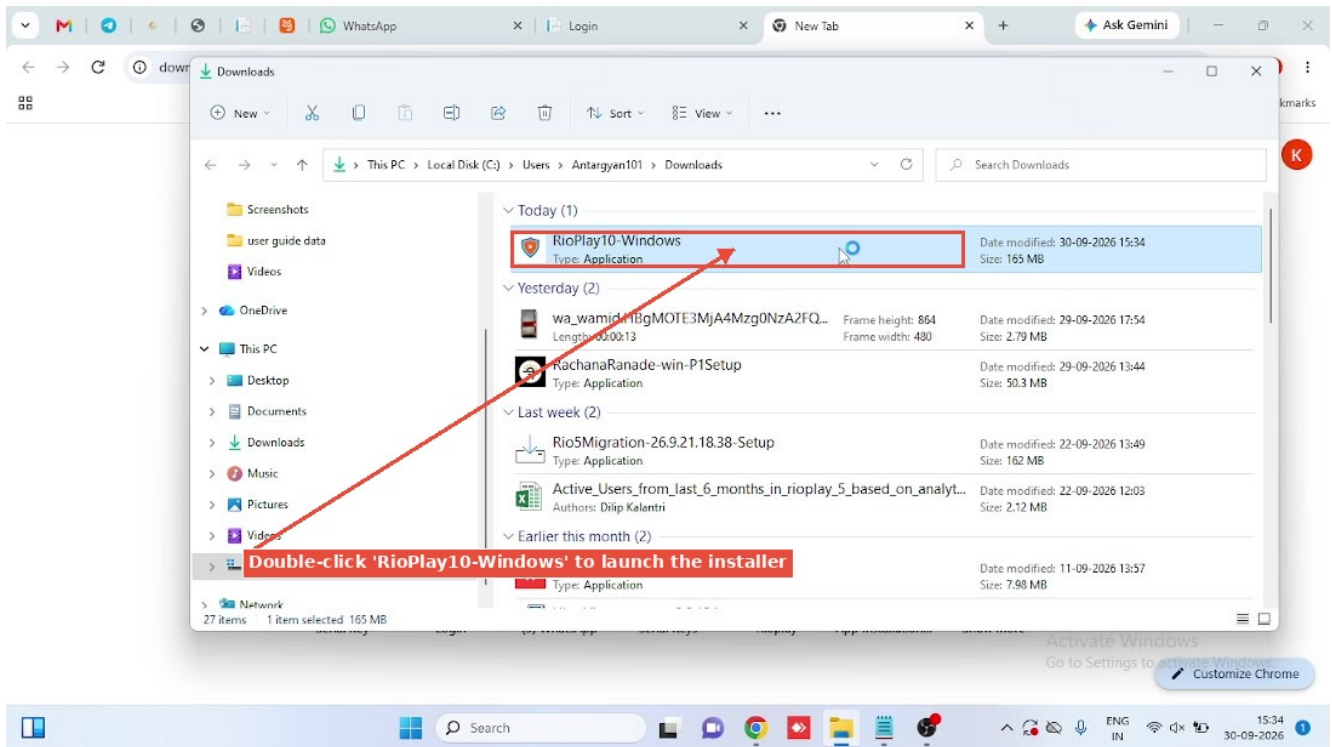


Fig. 3 — Downloads folder: double-click 'RioPlay10-Windows' to launch the installer.

Open **File Explorer** → **Downloads**. Find **RioPlay10-Windows** (Type: Application, ~165 MB). Double-click to launch. Windows may show a **User Account Control** prompt — click **Yes** to allow installation.

Step 2.2 — Setup wizard

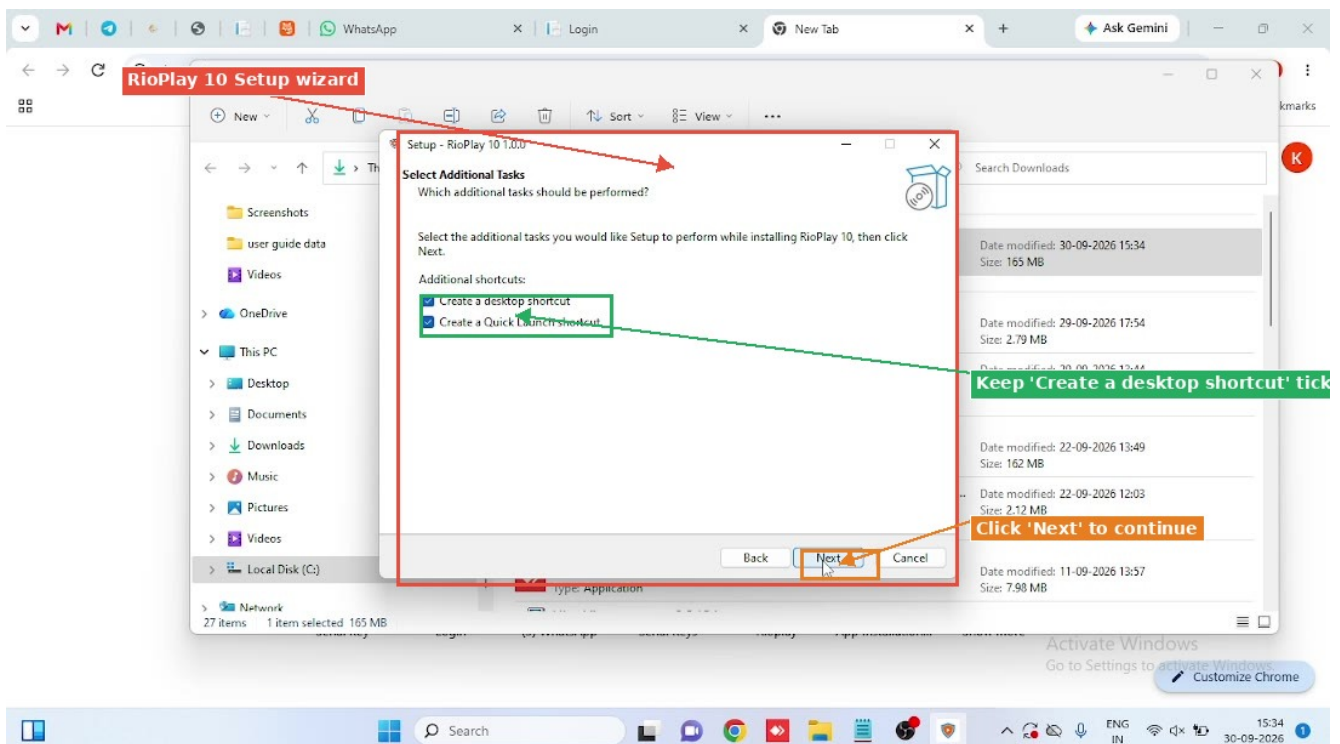


Fig. 4 — Setup wizard: 'Select Additional Tasks' step.

1. The **Setup - RioPlay 10 1.0.0** wizard opens.
2. Follow the welcome steps (License → Destination → Start Menu → Additional Tasks).
3. Keep **Create a desktop shortcut** and **Create a Quick Launch shortcut** checked.
4. Click **Next** → **Install** on the ready-to-install screen.

Step 2.3 — Installing

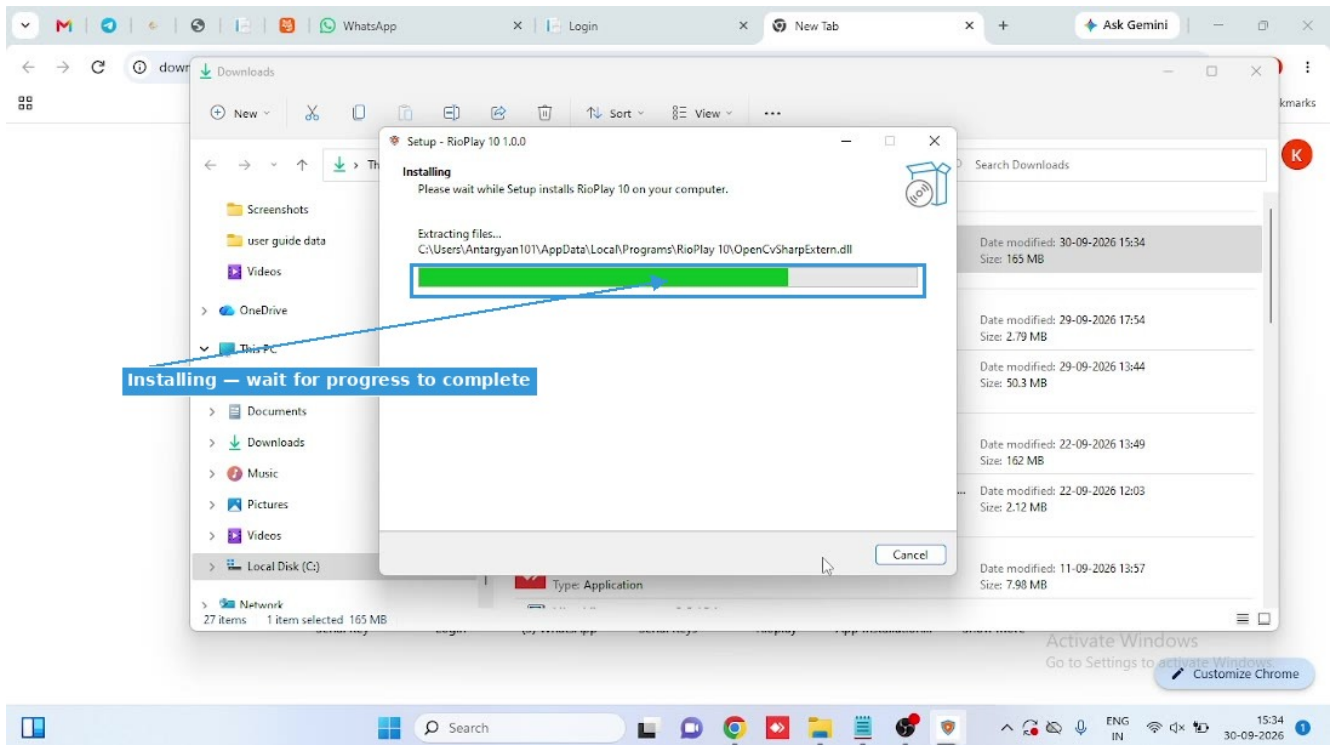


Fig. 5 — Installer copies files to C:\Users\<you>\AppData\Local\Programs\RioPlay 10.

The installer extracts files to C:\Users\<your_name>\AppData\Local\Programs\RioPlay 10. This takes about a minute. When finished, click **Finish**. The app launches automatically if you leave **Launch RioPlay 10** ticked.



If you see '**Windows protected your PC**' (SmartScreen), click **More info** → **Run anyway**. This is a one-time step for installers signed by a new publisher.

3. Launch RioPlay 10

1. Double-click the **RioPlay 10** desktop shortcut, OR
2. Open the Start Menu → type **RioPlay 10** → press **Enter**.
3. The app opens in its own window titled **RioPlay 10** at the top-left.
4. You land on the **Login** screen if you aren't signed in, otherwise on your **Dashboard**.

TIP

Right-click the RioPlay 10 taskbar icon while the app is open and choose **Pin to taskbar** for faster future launches.

4. Sign In — Email + Password

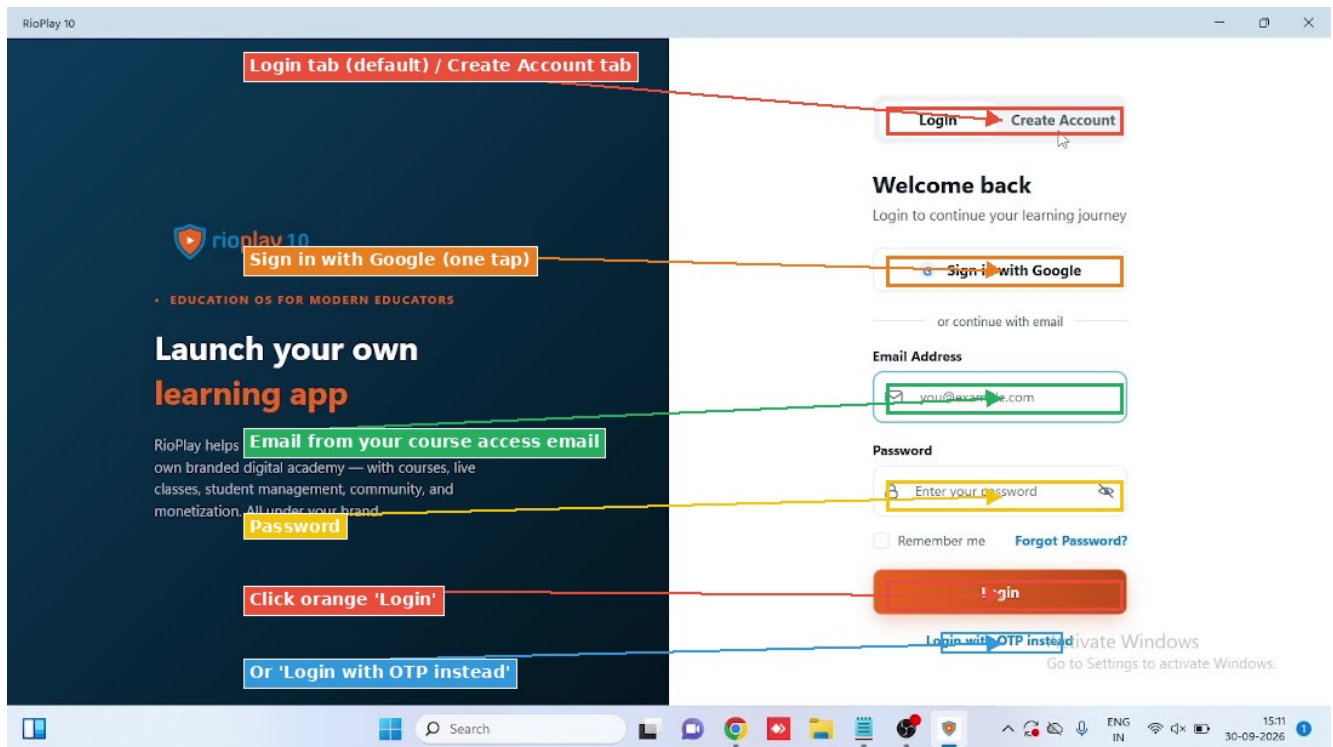


Fig. 6 — Login screen (Login / Create Account tabs).

1. The **Login** tab is selected by default (top-left of the right panel).
2. In **Email Address**, type the Email ID from your course access email.
3. In **Password**, type your password. Click the **eye** icon to reveal.
4. Tick **Remember me** if this is your personal PC.
5. Click the orange **Login** button.

NOTE

The email must match exactly — check for extra spaces or a wrong domain. Passwords are case-sensitive.

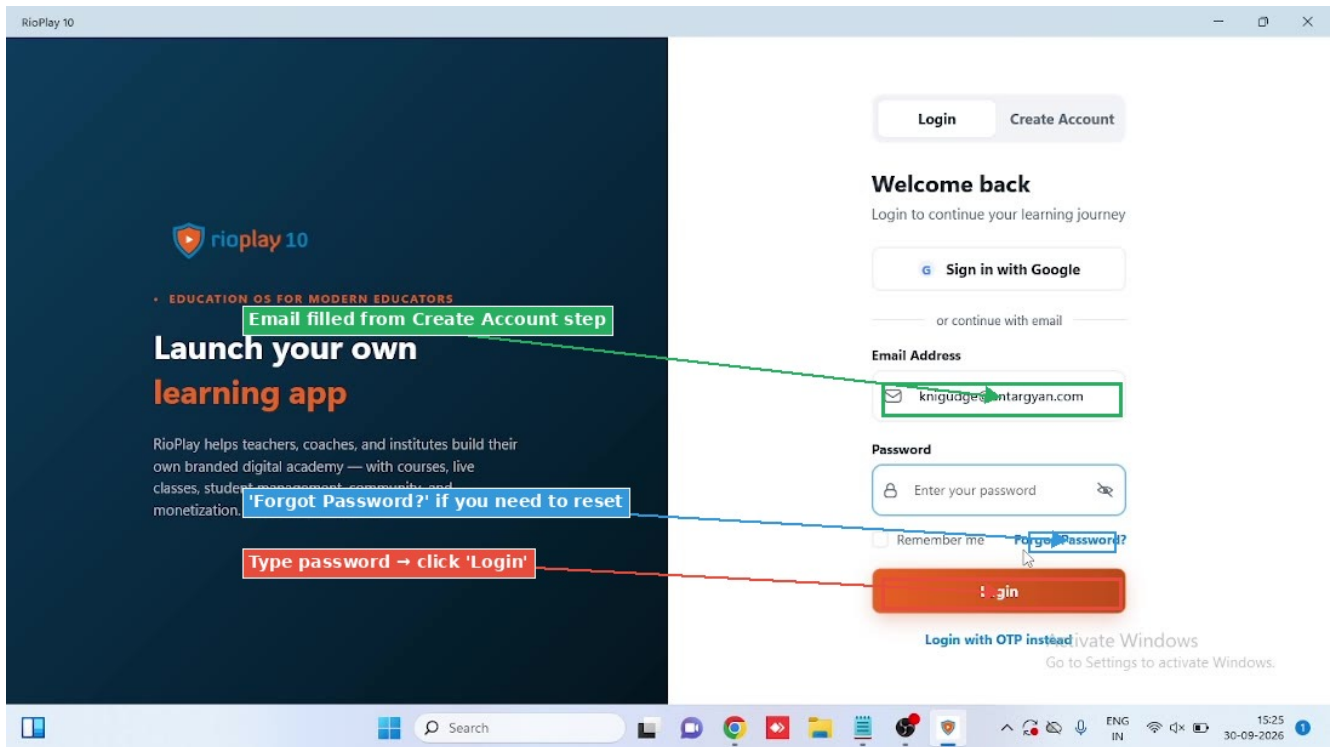


Fig. 7 — Login with email filled; type password and click 'Login'.

5. Sign In — Sign in with Google

The Windows app has a **Sign in with Google** button on both the Login and Create Account tabs. This works if your institute has set up your account against a Google (Gmail) address.

1. On the Login screen, click the white **G Sign in with Google** button.
2. Your default browser opens Google's sign-in page.
3. Choose a Google account, approve the permissions (name, email).
4. You are redirected back to RioPlay 10 and taken to your Dashboard.

!

If Google sign-in says 'account not found', your course access email isn't a Gmail address.
Use **Email + Password** instead.

6. Sign In — Login with OTP (Email or Mobile)

No password? Use the one-time code option. A 6-digit code is sent to your email or mobile.

1. On the Login screen, click the blue **Login with OTP instead** link at the bottom.
2. Enter your registered email or 10-digit mobile number.
3. Click **Send Code**. The code arrives by email or SMS respectively.
4. Type the 6-digit code and click **Verify & Login**.

TIP

The code is valid for **10 minutes**. If you don't receive it, wait for the **Resend code** timer to end and request a new one.

7. Create Account (new users)

The screenshot shows the 'Create Account' form in the RioPlay 10 application. The form is titled 'Create your account' and includes a sub-header 'Sign up to start your learning journey'. It features a 'Quick sign-up with Google' button and a 'Sign up with email' section. The email section includes fields for 'First Name' (containing 'kanchan'), 'Last Name' (containing 'nigudge'), 'Email Address' (containing 'you@example.com'), 'Phone Number' (with a dropdown set to '+91' and a text input 'Enter your mobile number'), 'Password' (with a requirement 'At least 8 characters'), and 'Confirm Password'. The form is annotated with several labels and arrows: 'Create Account' tab is selected (top right), 'Quick sign-up with Google' (top left), 'First Name + Last Name' (middle left), 'Email address' (middle left), 'Phone number (+91 default)' (middle left), and 'Password + Confirm (min 8 chars)' (bottom left). The form is also annotated with 'Login' and 'Create Account' buttons at the top right, and 'Sign up with Google' and 'Sign up with email' buttons in the middle right. The form is also annotated with 'First Name' and 'Last Name' labels above the respective input fields, and 'Email Address', 'Phone Number', 'Password', and 'Confirm Password' labels above their respective input fields. The form is also annotated with 'At least 8 characters' below the password input field. The form is also annotated with 'Activate Windows' and 'Go to Settings to activate Windows' at the bottom right. The form is also annotated with 'ENG IN' and '15:11 30-09-2025' at the bottom right.

Fig. 8 — Create Account tab: name, email, phone, password.

If your institute asked you to self-register, use the **Create Account** tab.

1. Click the **Create Account** tab (top-right of the right panel).
2. Click **Sign up with Google** for a one-tap signup, OR fill the fields below:
3. **First Name** and **Last Name**.
4. **Email Address** — must be reachable (used for verification).
5. **Phone Number** — defaults to +91; enter your 10-digit number.
6. **Password** — at least 8 characters.
7. **Confirm Password** — repeat the same password.
8. Click **Create Account** (orange button). You go to the Verify step.

8. Verify Email + Phone

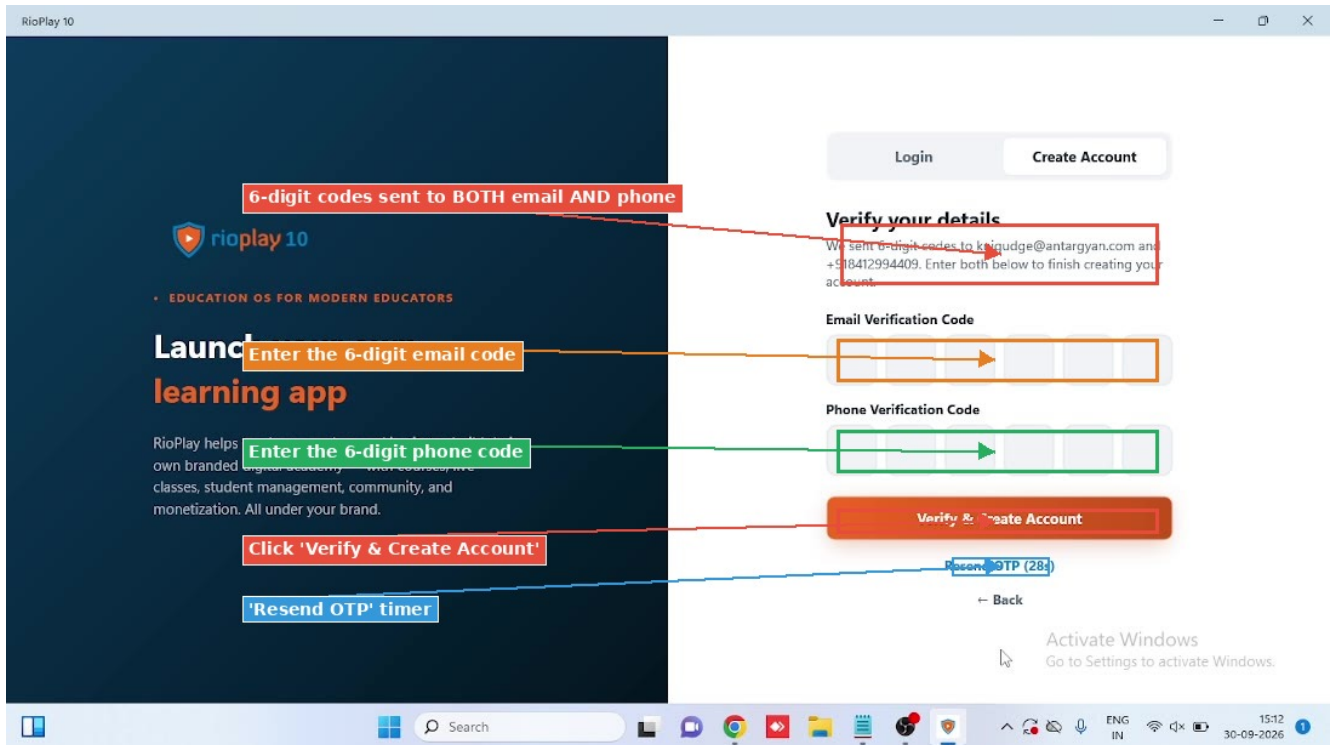


Fig. 9 — Dual OTP: 6-digit codes to BOTH email AND phone.

On Create Account, both your email and your phone must be verified. Two 6-digit codes are sent at once.

1. Open your email — find the OTP email from `noreply@antargyan.com`.
2. Check your phone's SMS — a separate 6-digit code arrives there.
3. Type the **Email Verification Code** in the first row of boxes.
4. Type the **Phone Verification Code** in the second row of boxes.
5. Click orange **Verify & Create Account**.
6. You land on your Dashboard with your new account ready.

TIP

If a code is wrong or missing, click **Resend OTP (28s)** after the timer expires. Check email Spam / Promotions and phone DND settings for SMS.

9. Forgot Password — Reset via Email

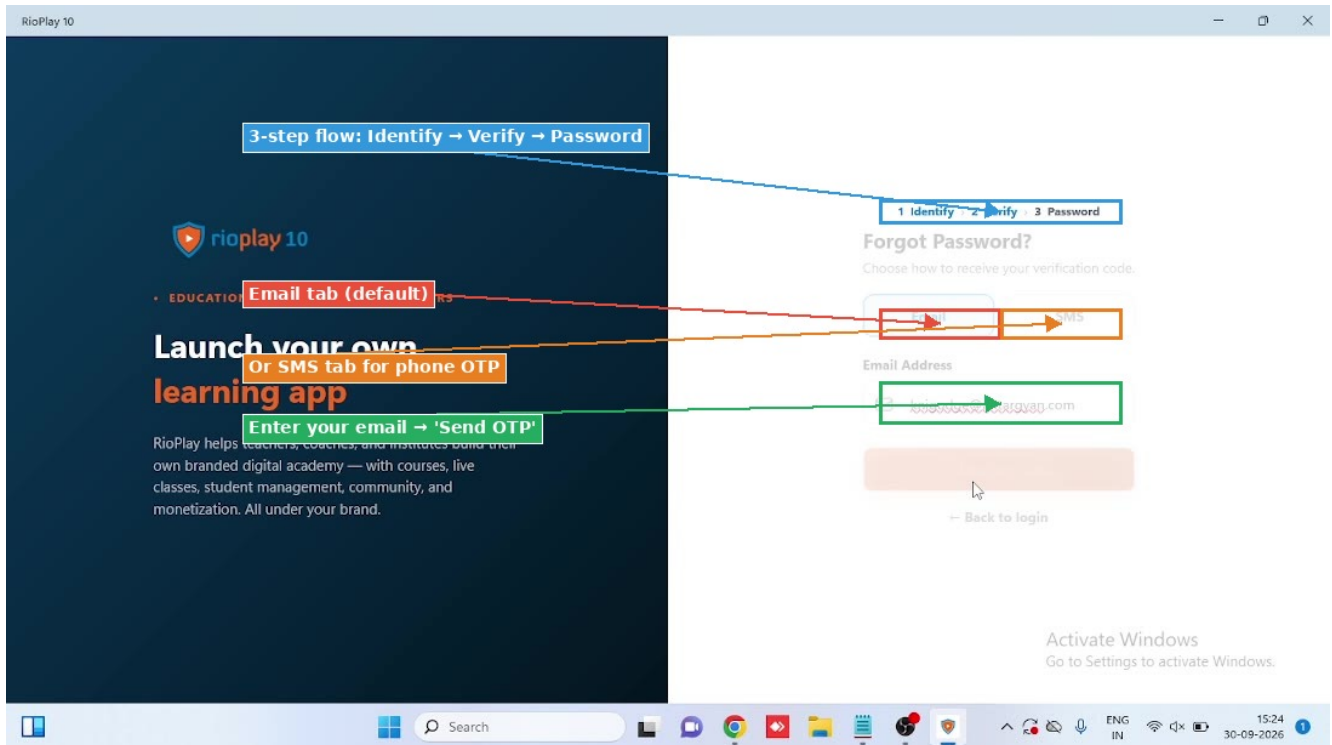


Fig. 10 — Forgot Password → Email tab → enter email → Send OTP.

Reset in 3 steps: **Identify** → **Verify** → **Password**.

1. On the Login screen, click the blue **Forgot Password?** link.
2. The **Forgot Password?** screen opens with Email and SMS tabs.
3. Keep **Email** selected (default).
4. Enter your registered email address.
5. Click **Send OTP**. A 6-digit code is emailed to you.
6. Enter the code on the Verify step and click **Verify OTP**.
7. You proceed to the Password step (see Section 11).

10. Forgot Password — Reset via SMS

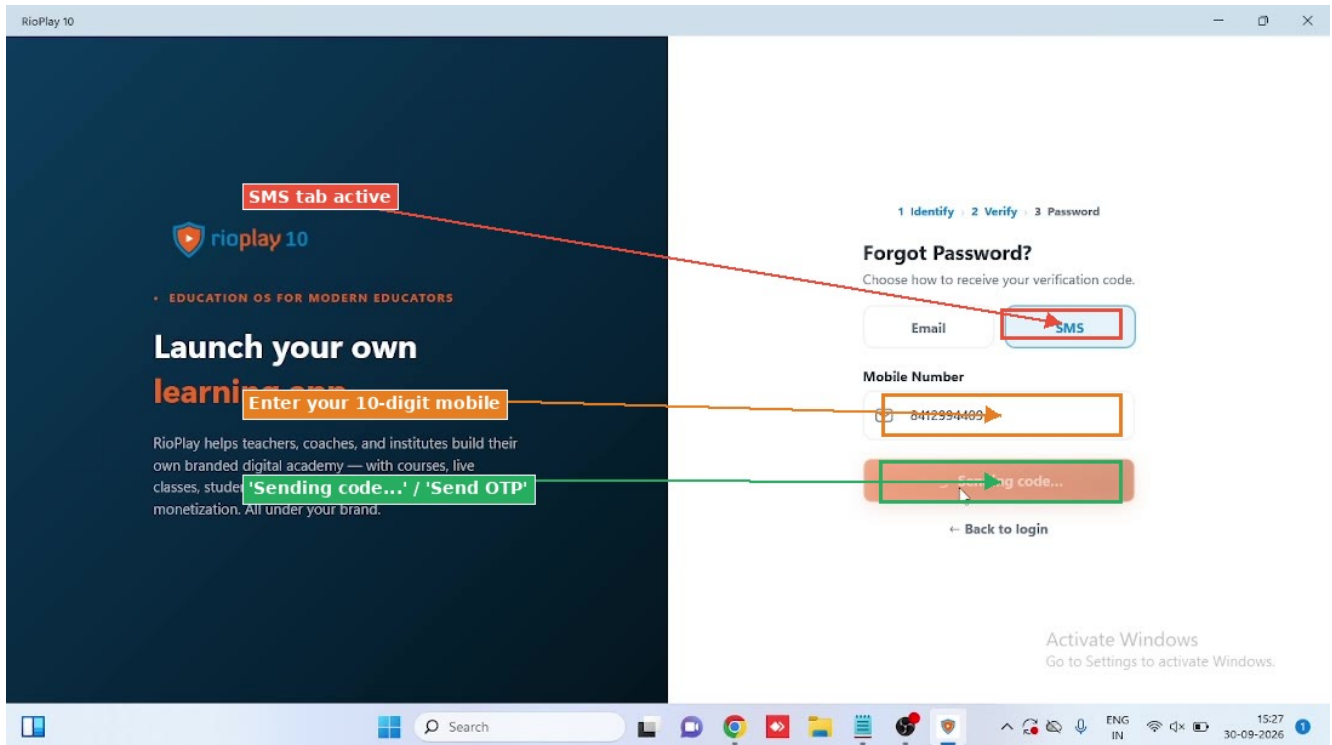


Fig. 11 — Forgot Password → SMS tab → enter mobile → Send OTP.

1. On the **Forgot Password?** screen, click the **SMS** tab.
2. Enter your registered 10-digit mobile number (India +91 is the default).
3. Click **Send OTP**. A 6-digit code arrives by SMS.
4. On the Verify step, enter the code and click **Verify OTP**.
5. Proceed to the Password step.

11. Set a New Password

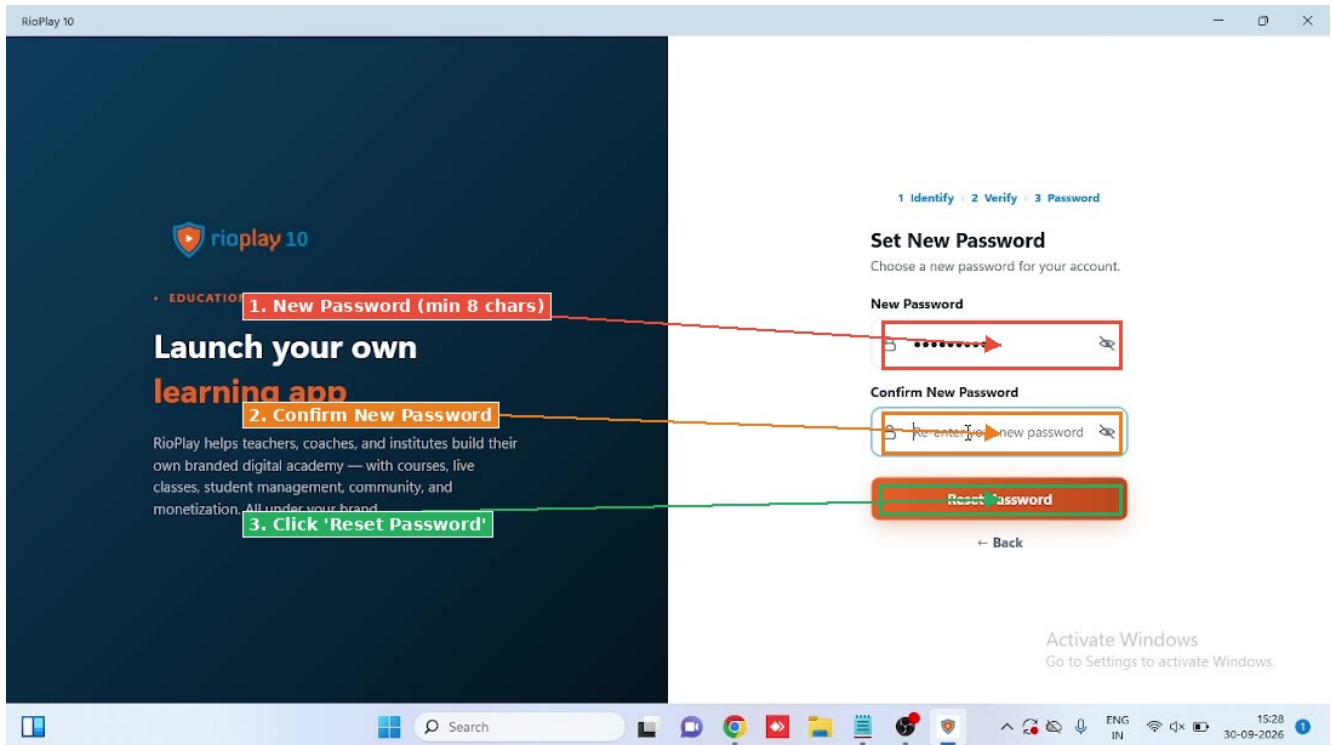


Fig. 12 — Set New Password → confirm → Reset Password.

1. Type a strong **New Password** (minimum 8 characters recommended with letters, numbers and a symbol).
2. Re-type the same in **Confirm New Password** — the app warns if they don't match.
3. Click orange **Reset Password**.
4. You see a success message — click **Back** (or the login link) and sign in with your new password.

12. Dashboard & Sidebar

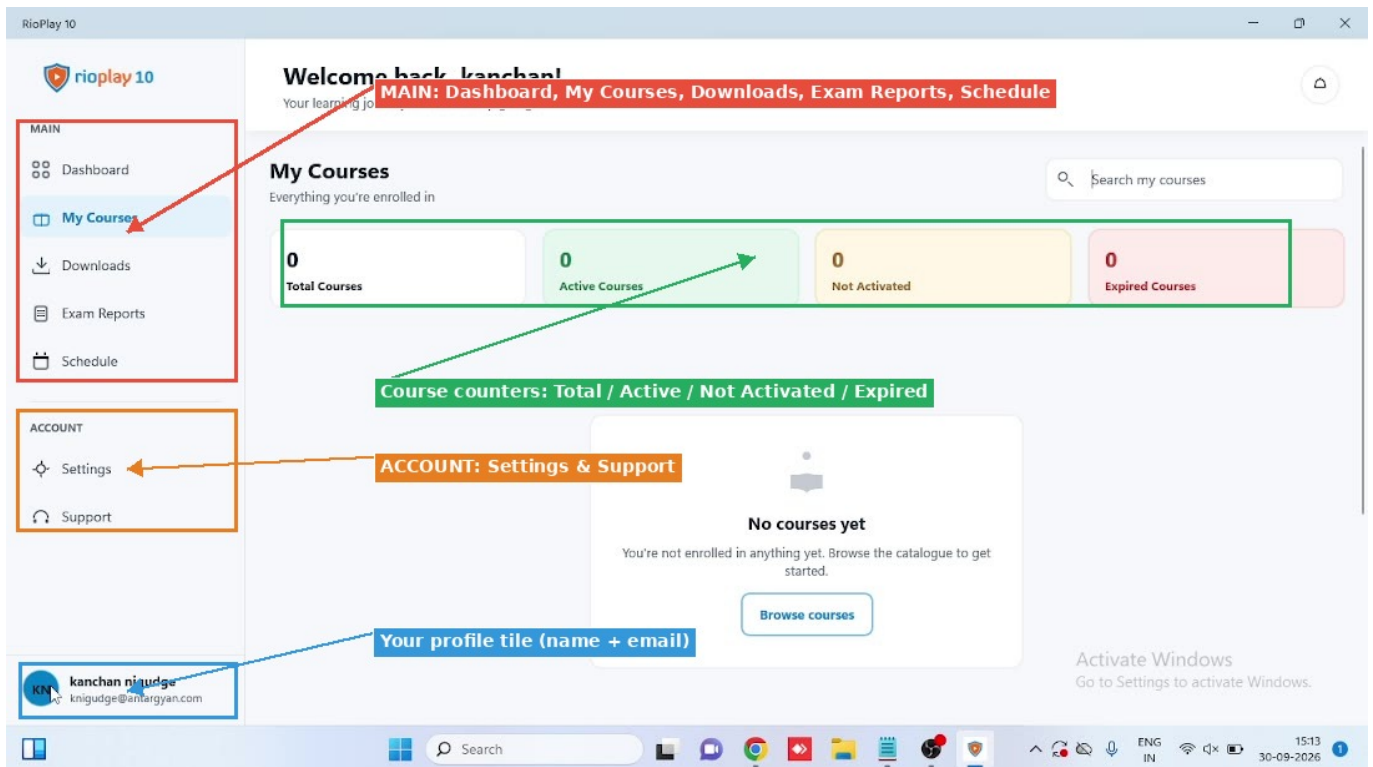


Fig. 13 — Dashboard (empty state): sidebar on the left, counters at top.

Left sidebar — MAIN

- **Dashboard** — welcome screen with course counters.
- **My Courses** — all assigned courses.
- **Downloads** — offline-saved videos and PDFs.
- **Exam Reports** — history of every exam attempt.
- **Schedule** — upcoming, live now, past live sessions.

Left sidebar — ACCOUNT

- **Settings** — profile, security, notifications, linked account, devices, danger zone, about.
- **Support** — raise a ticket or check its status.

At the bottom of the sidebar: your profile tile with name and email.

13. Activate Your Course

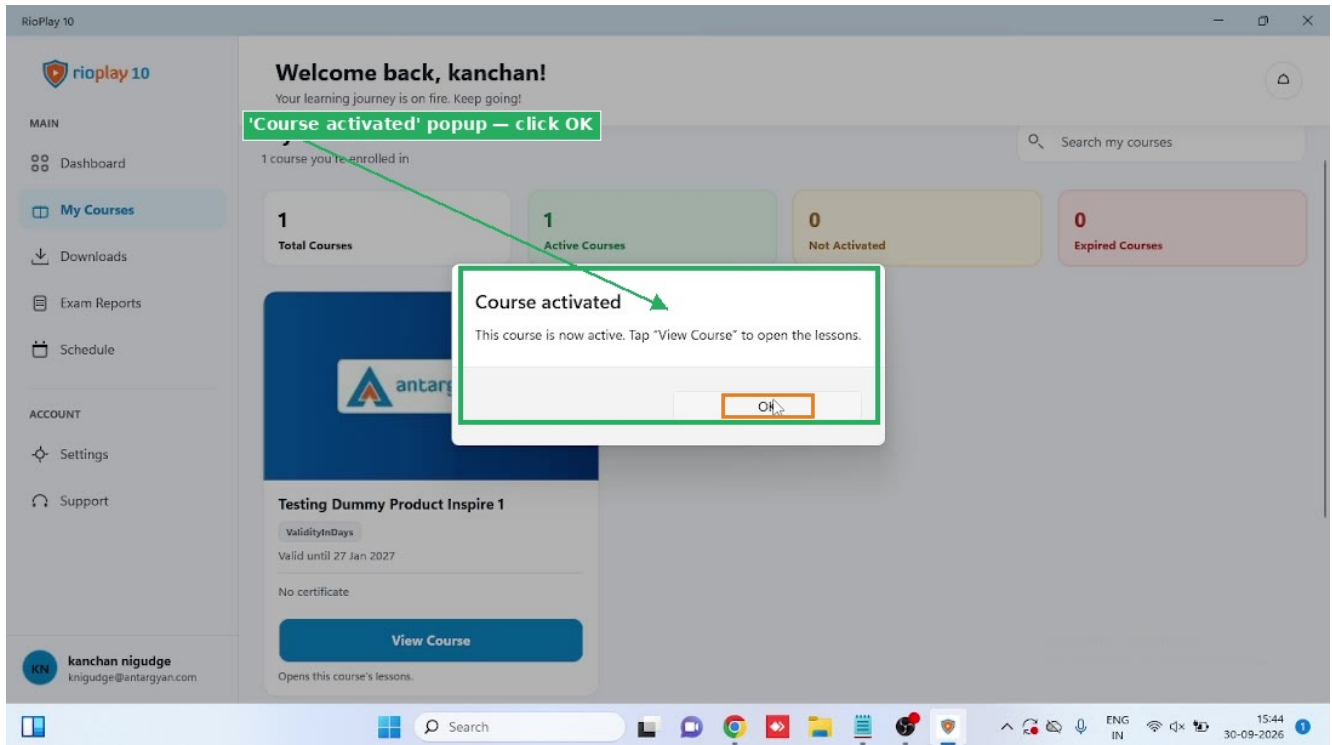


Fig. 14 — 'Course activated' popup — click OK.

1. Click **My Courses** in the sidebar.
2. Find your course card — the yellow **Not Activated** badge shows it needs activation.
3. Click the blue **Activate course** button.
4. A popup appears: **Course activated** — This course is now active. Tap 'View Course' to open the lessons.
5. Click **OK**. The badge turns green **Active** and the button becomes **View Course**.

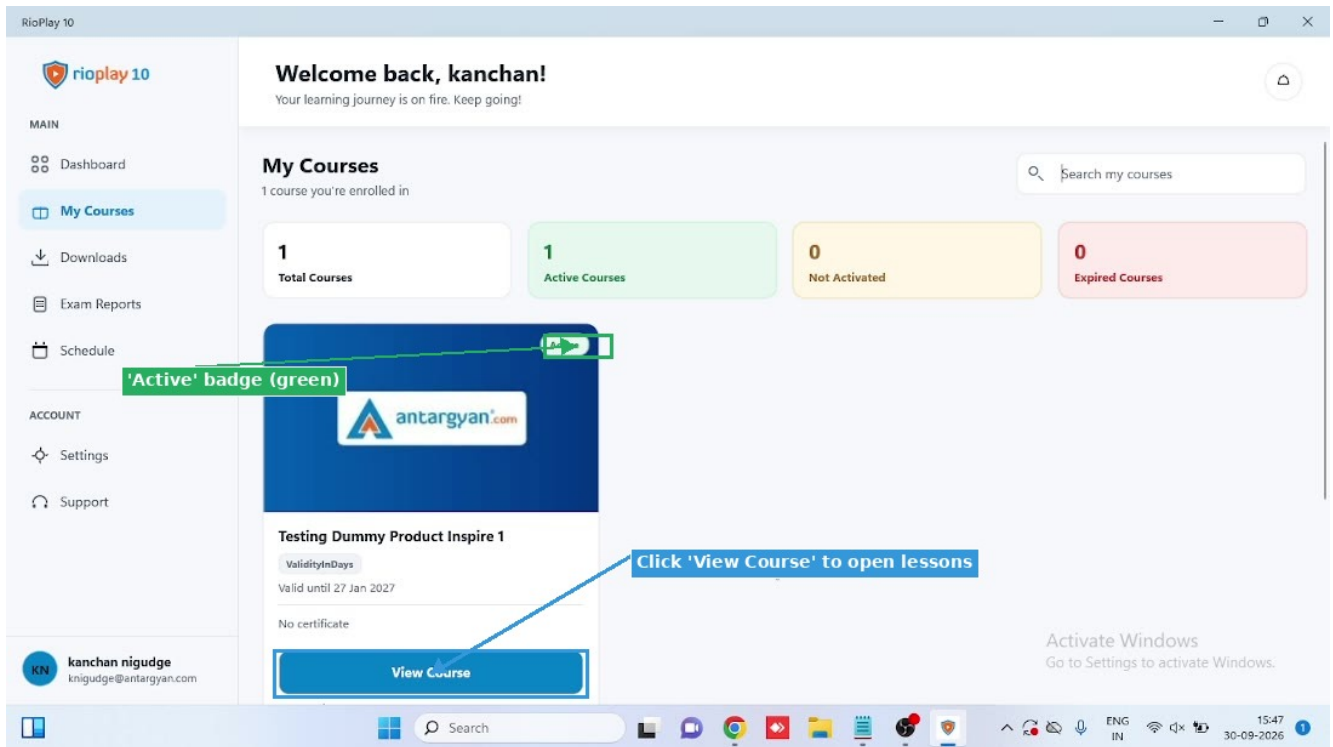


Fig. 15 — Activated course card with green 'Active' badge.

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Activation is **one-time and permanent**. Once activated, the validity period starts counting down.

14. Access Course Content

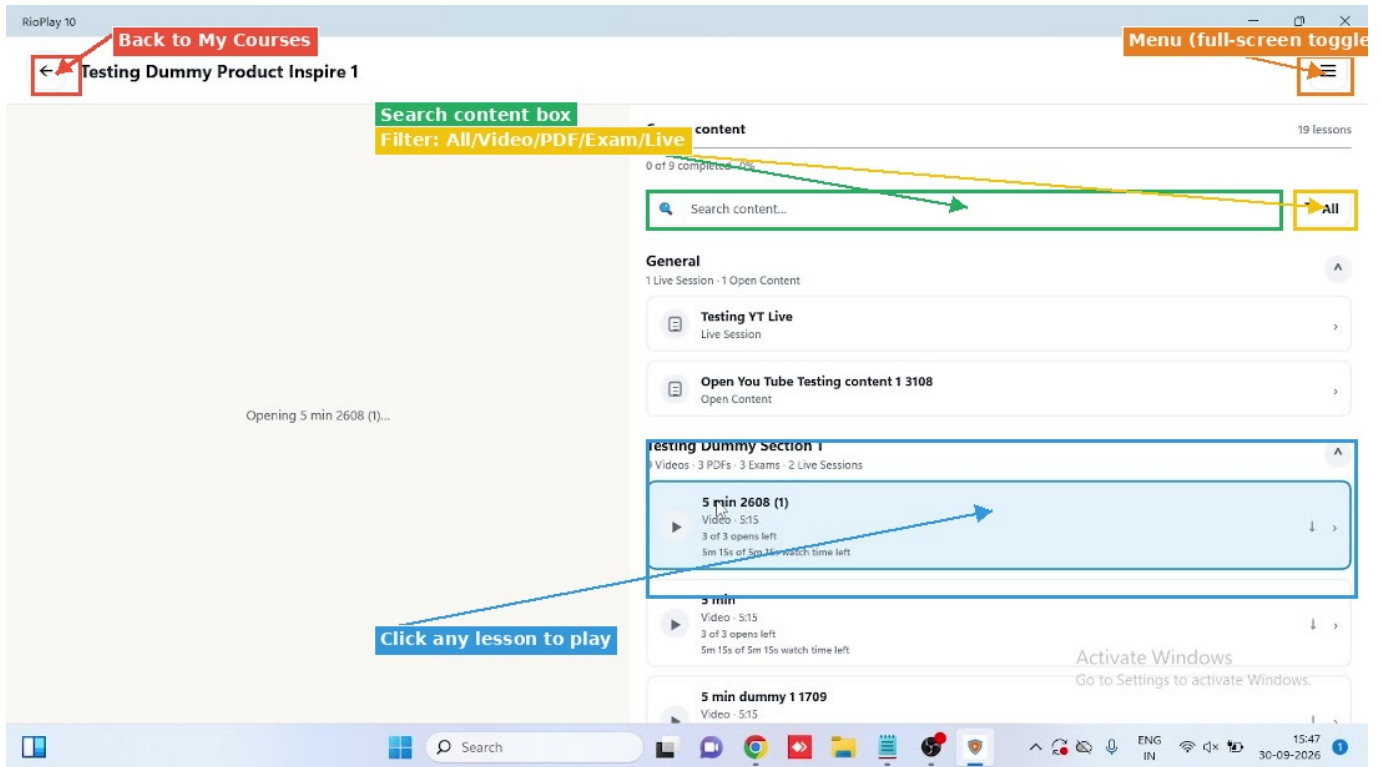


Fig. 16 — Course content: player on left, lessons list on right.

1. On the course card, click **View Course**.
2. The **Course content** page opens.
3. The **player** is on the left; the **lessons list** is on the right.
4. Lessons are grouped in expandable sections (General, Testing Dummy Section 1, ...).
5. Click any lesson row to open it (video, PDF, exam, or live session).
6. Each row shows **opens left** and **watch time left**.

15. Search & Filter Course Content

Use the search box and filter chip at the top of the lessons list to find content fast.

1. Click inside the **Search content...** box above the lessons list.
2. Type a word from the lesson name (e.g. '*5 min*', '*RioPlay*').
3. The list filters live as you type. Click the ✕ to clear.
4. Click the filter chip (labelled **All** by default) to the right of the search box.
5. Pick: **All / Video / PDF / Exam / Live / Open**.
6. Combine with search: e.g. filter **Exam** to see only exams.

16. Take an Exam — Start, Instructions, Navigate

Exams live inside the course content list alongside videos and PDFs. Each exam has a duration, question count, marks per question and a pass percentage. You may attempt an exam multiple times if the instructor allows it.

Step 16.1 — Review and Start Exam

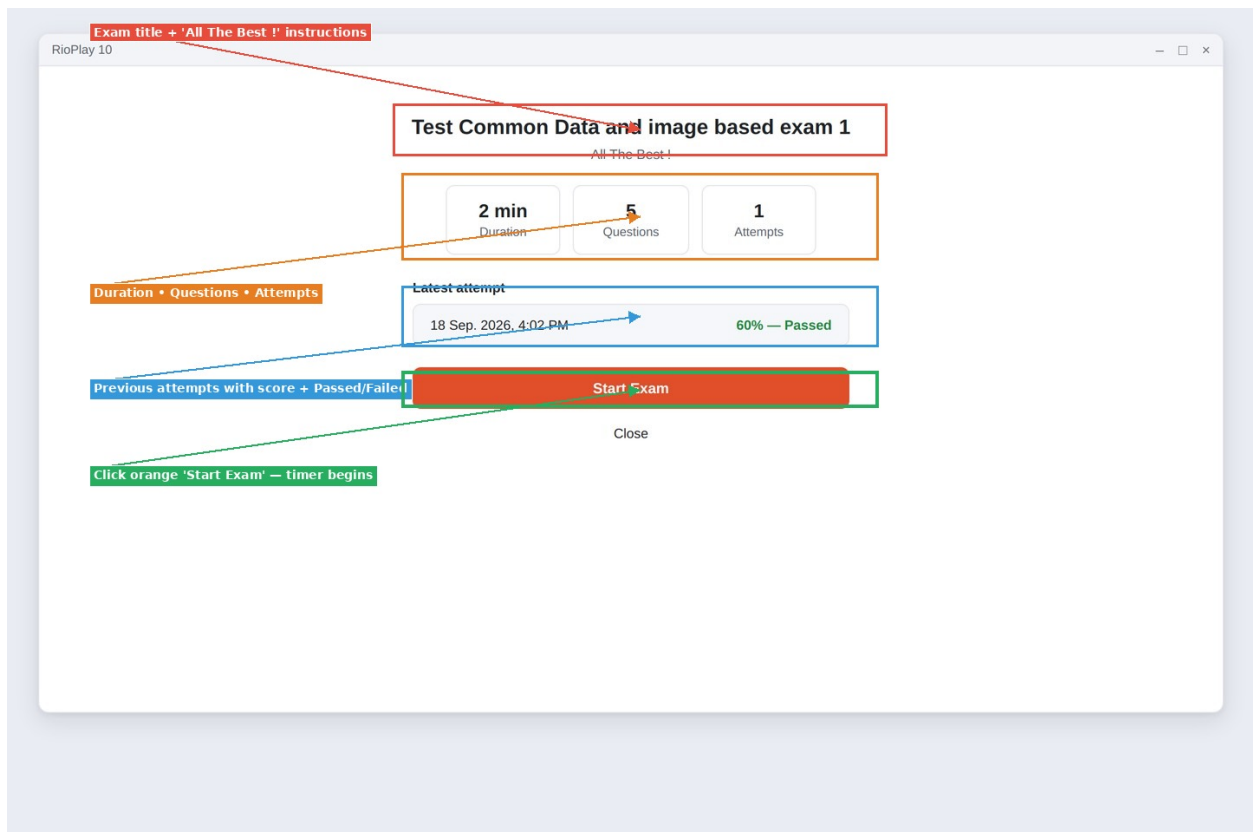


Fig. 17 — Exam intro: title, 'All The Best !', stats, Latest attempt, Start Exam.

1. Open the exam from the course content list (use filter **Exam** to spot it).
2. Review title, instructions line ('All The Best !').
3. Check the three stats: **Duration**, **Questions**, **Attempts**.
4. If you've attempted before, the **Latest attempt** card shows date + score + Passed/Failed.
5. Click orange **Start Exam**. Timer starts immediately.
6. To cancel, click **Close**.



Once you click **Start Exam**, the timer cannot be paused.

Step 16.2 — The Instructions popup

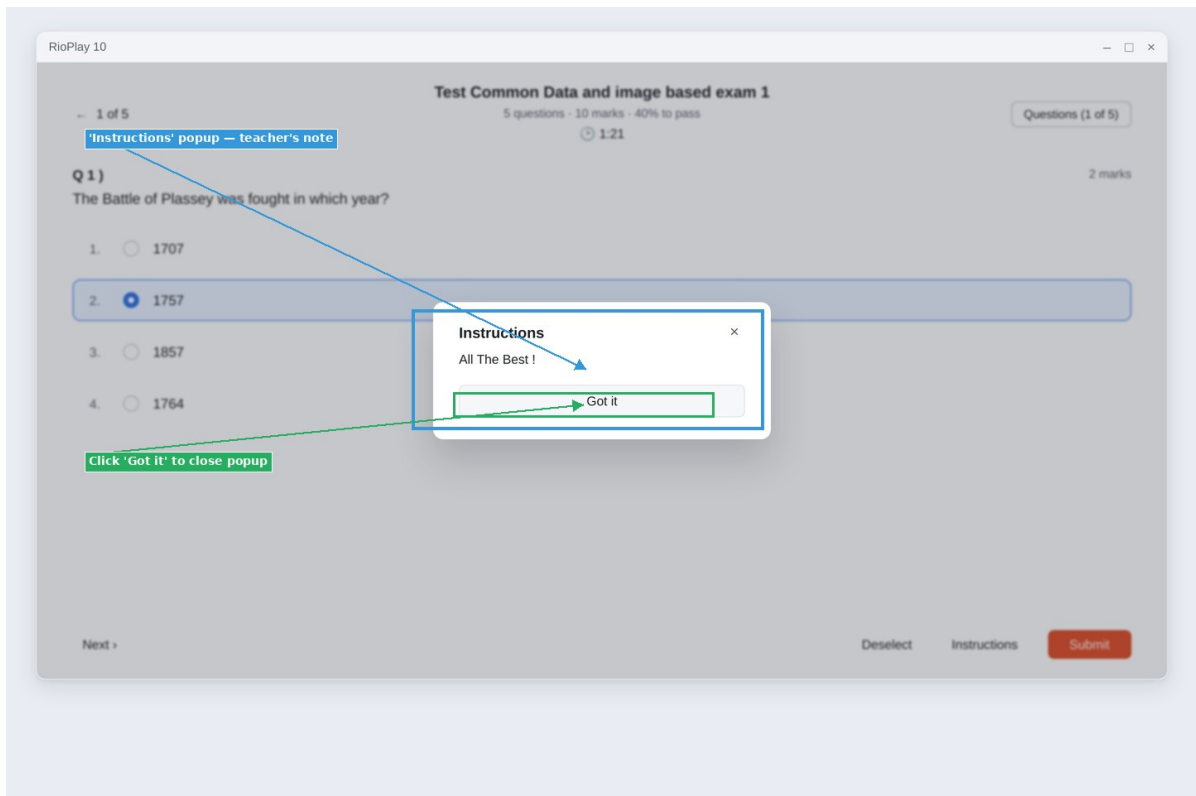


Fig. 18 — 'Instructions' popup — click 'Got it' to close.

At any time during the exam, click the **Instructions** button at the bottom-right to re-read the note your teacher attached. Click **Got it** to close.

Step 16.3 — Answer and navigate

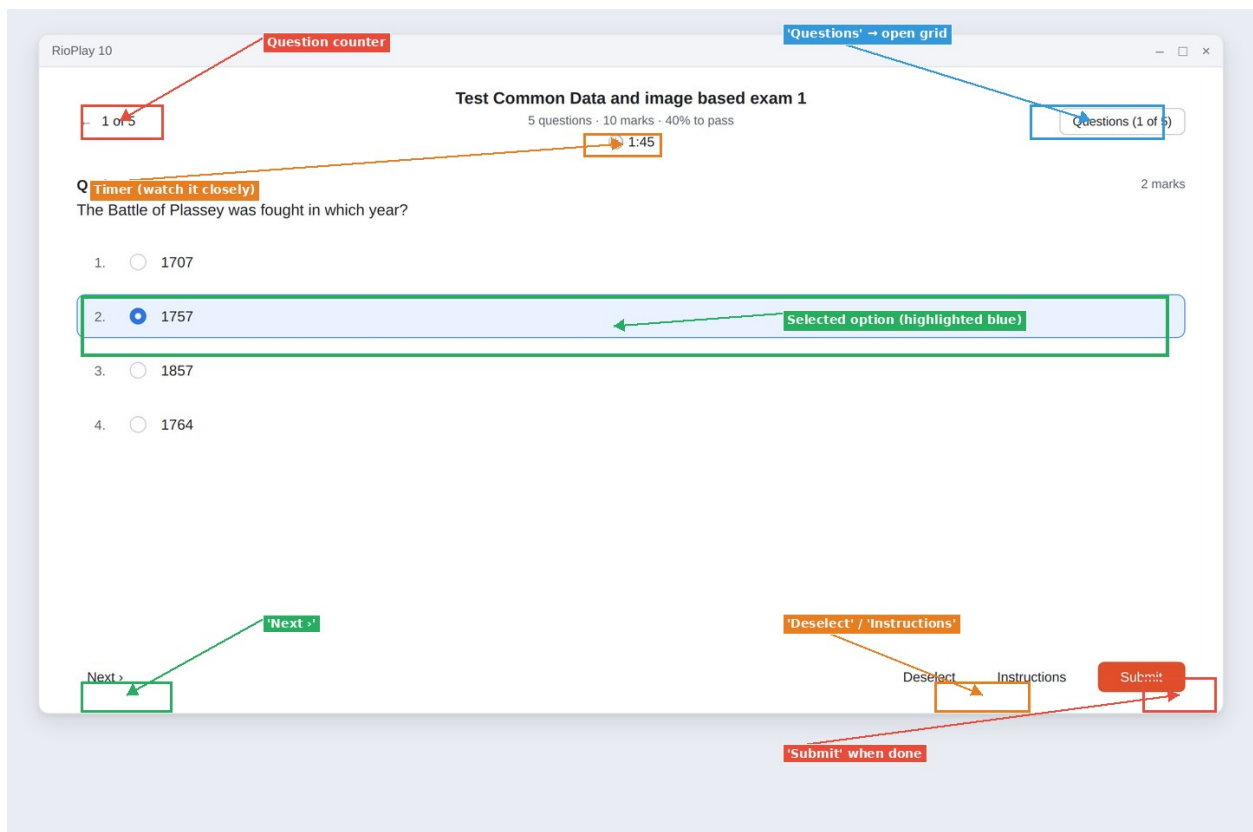


Fig. 19 — Answered Q1: option 2 highlighted blue. Next / Deselect / Instructions / Submit.

Buttons at the bottom of the exam screen:

- **Next** › (bottom-left) — go to the next question.
- ‹ **Previous** — appears from Q2 onwards.
- **Deselect** — clear your current answer.
- **Instructions** — re-open the instructions popup.
- **Submit** (orange, right) — finish the exam.

Your answers are kept when you move between questions.

17. Common Data, Read More & Question Grid

Common Data + Read More / Read Less

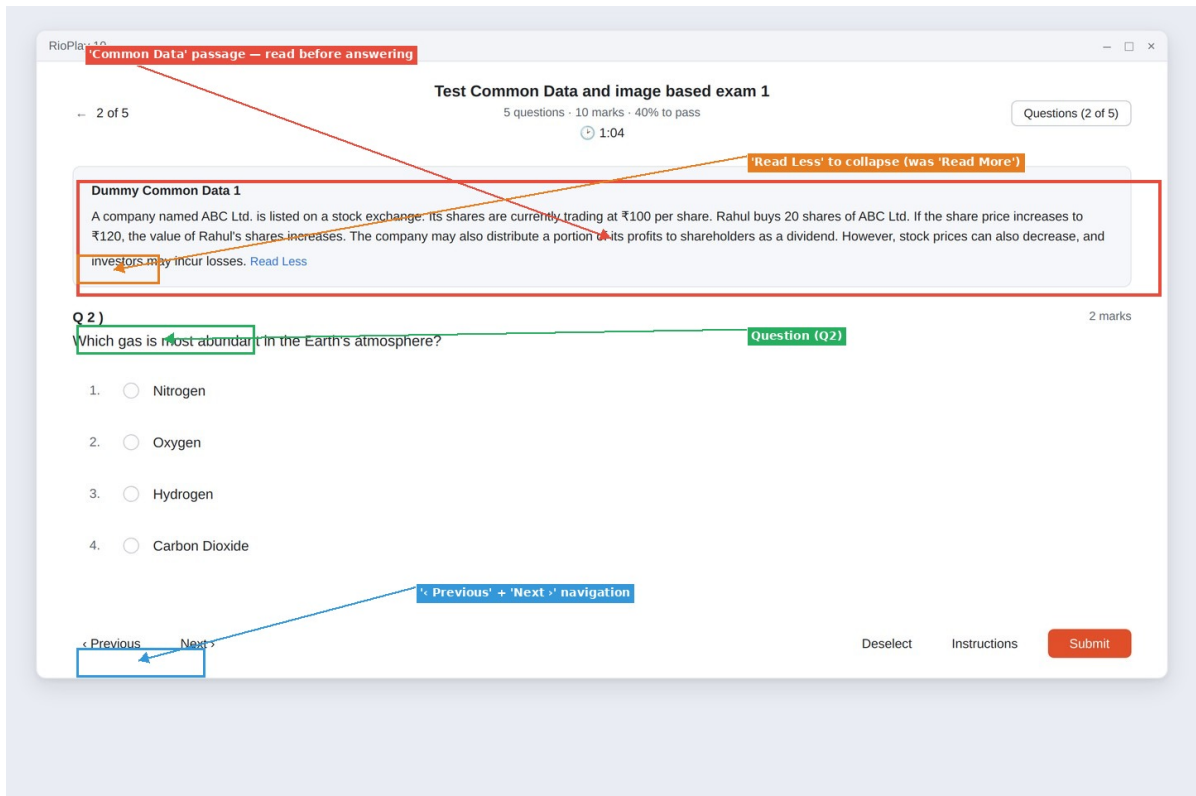


Fig. 20 — Q2 with a 'Dummy Common Data 1' passage (expanded, 'Read Less' link).

Some questions share a **Common Data** passage — a scenario, paragraph, or table. The grey card above the question shows the first few lines; click **Read More** for the full passage, or **Read Less** to collapse it. The same block may apply to the next question too, so don't skip past it.

Question Grid — jump to any question

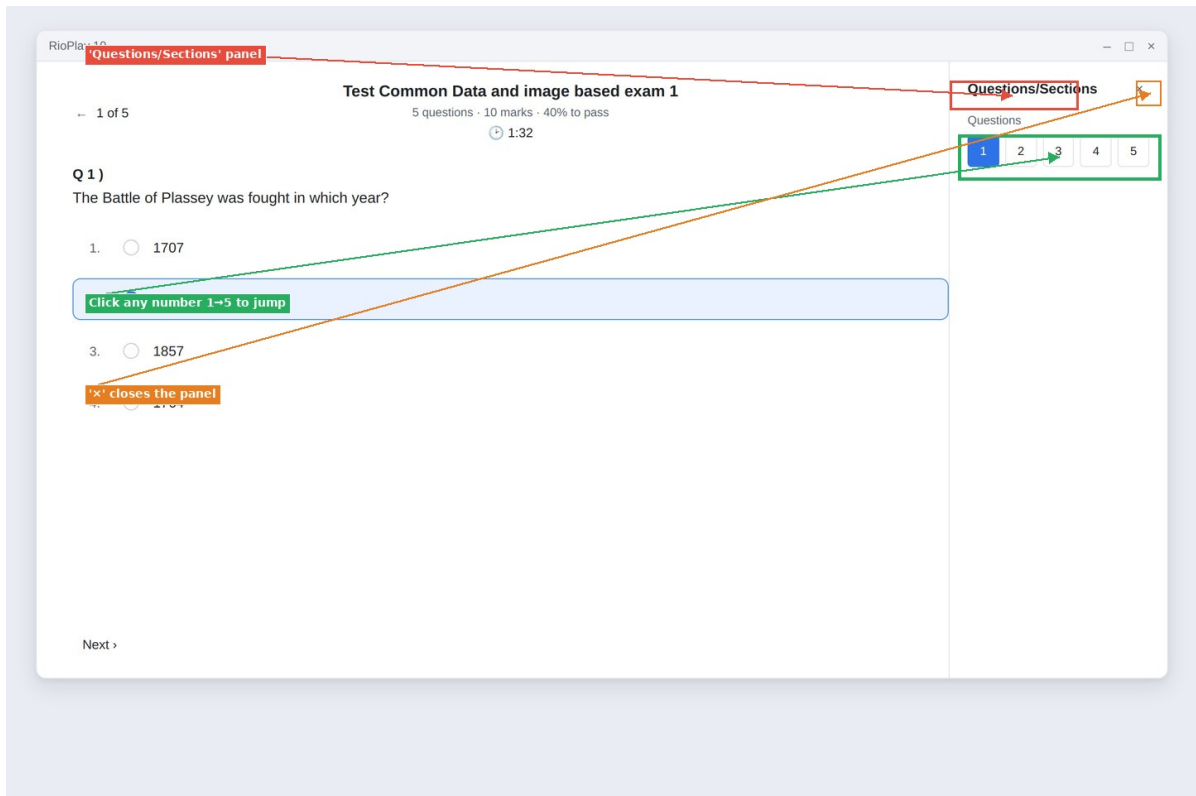


Fig. 21 — Questions/Sections panel on the right with a 1–5 grid.

1. Click the **Questions (n of N)** button in the top-right of the exam screen.
2. The **Questions/Sections** side panel slides in on the right with a numbered grid.
3. Click any number to jump straight to that question.
4. Click the **x** at the top of the panel to close it.

18. Submit Exam & See Result

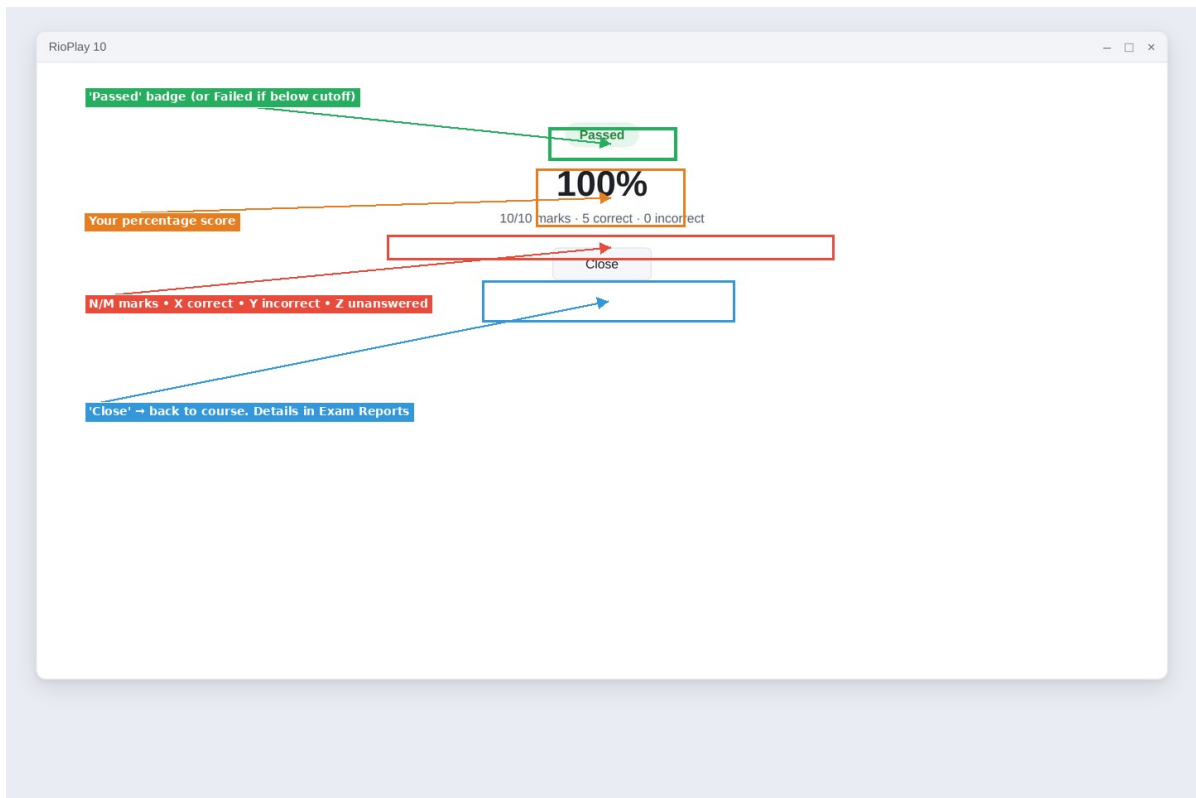


Fig. 22 — Result screen: Passed/Failed badge, score, stats, Close.

1. When you have answered your last question (or want to finish early), click the orange **Submit** button.
2. Confirm the submit prompt.
3. The result screen opens: **Passed/Failed** badge, your %, and a breakdown: **N/M marks · X correct · Y incorrect** (and **Z unanswered** if any).
4. Click **Close** to go back to the course content.

!

If the timer hits **0:00**, the exam auto-submits with whatever answers you have. Unanswered questions count as 0 marks.

19. Exam Reports — full history

Full history across every exam you have attempted.

1. Click **Exam Reports** in the left sidebar (MAIN group).
2. At the top you see aggregate stats: **Exams Taken**, **Total Attempts**, **Passed**, **Failed**, **Overall Average**.
3. Below is a list of every exam attempt with title, number of attempts, best score, and a **Passed/Failed** badge.
4. Click **■ N attempt(s) — tap to view** to open each attempt in detail.
5. The detail view shows per-question analysis (your answer vs. correct answer), when the exam allows review.

TIP

Reviewing wrong answers in **Exam Reports** is the fastest way to improve.

20. Raise a Support Ticket

The screenshot shows the 'Create a Support Ticket' form in the RioPlay 10 interface. The form is titled 'Welcome back kanchan!' and 'Your learning journey'. It includes fields for Name, Email, Contact Number, Category, and Message. Annotations indicate auto-filled fields and user actions:

- Name auto-filled from profile**: Points to the 'NAME' field containing 'kanchan nigudge'.
- Email auto-filled**: Points to the 'EMAIL' field containing 'knigudge@antargyan.com'.
- Contact Number auto-filled**: Points to the 'CONTACT NUMBER' field containing '+918412994409'.
- Click 'Support' in sidebar**: Points to the 'Support' link in the left sidebar.
- Pick a Category**: Points to the 'CATEGORY' dropdown menu, which is currently set to 'Technical Issue'.
- Describe your issue in the Message box**: Points to the 'MESSAGE' text area.

The form also includes a 'Support' link in the left sidebar and a 'Submit Ticket' button at the bottom right.

Fig. 23 — Support → New Ticket: Name/Email/Phone auto-filled; pick Category; type Message.

1. Click **Support** in the sidebar (ACCOUNT group).
2. The **New Ticket** tab is selected by default.
3. **Name, Email, Contact Number** are auto-filled from your profile.
4. Click **Category** and pick: Technical Issue / Billing / Course Access / Feedback / Other.
5. In the **Message** box describe your issue in detail.
6. Scroll down and optionally attach a file (PNG/JPG/PDF/DOC, max 3 MB).
7. Solve the **I'm not a robot** captcha.
8. Click **SUBMIT TICKET**.

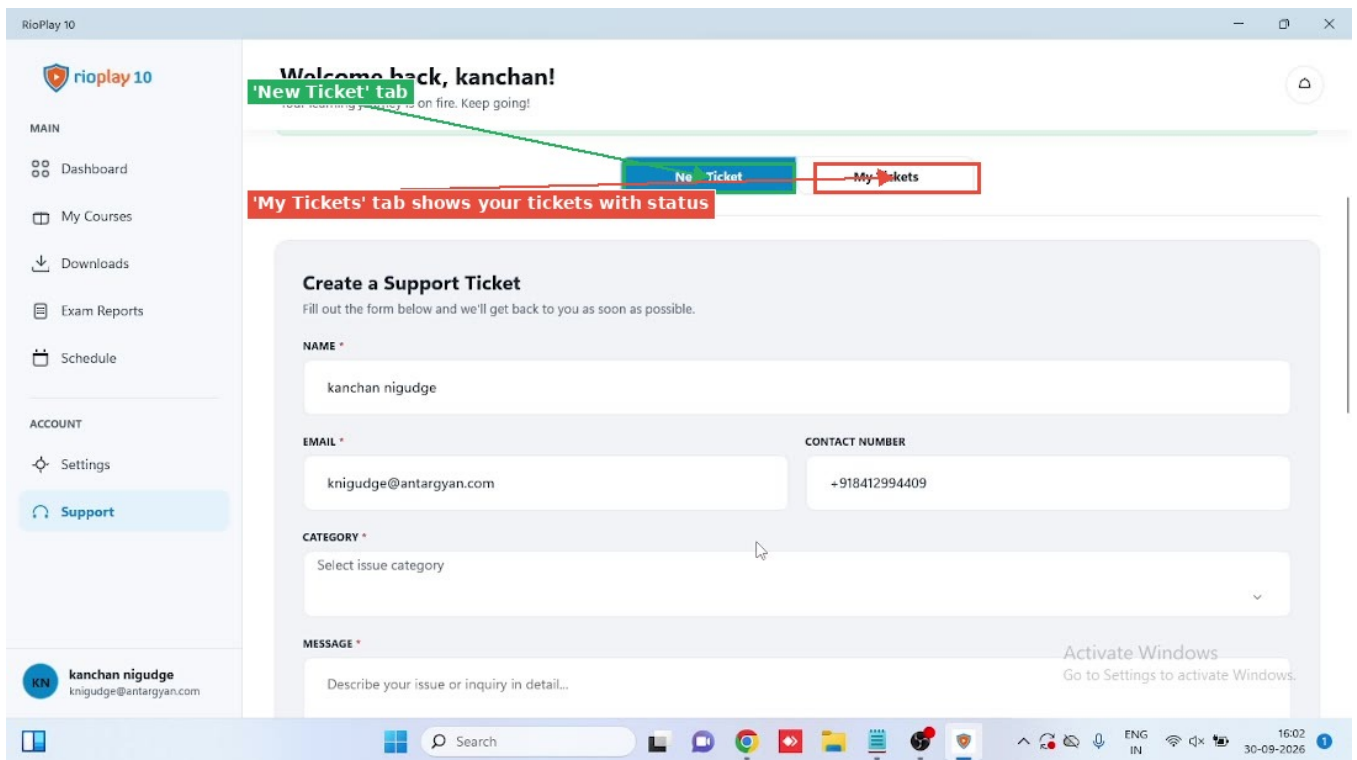


Fig. 24 — After submit: 'New Ticket' and 'My Tickets' tabs; success banner with ticket number.

21. Check My Support Tickets

1. Click **Support** in the sidebar.
2. Click the **My Tickets** tab (next to New Ticket).
3. Each ticket shows ID (e.g. #TKT-20261001-004), category, date, message, attachment, status pill.
4. Status can be **Open**, **In Progress**, **Resolved**, or **Closed**.
5. Click a ticket to expand and see replies from the support team.
6. Click **Refresh** at the top-right to fetch the latest replies.

TIP

You can reference your ticket number when contacting support on WhatsApp at **+91 89837 89829**.

22. Quick Reference & Troubleshooting

'Windows protected your PC' SmartScreen warning

Click **More info** → **Run anyway**. This is a normal one-time step for a new publisher.

Antivirus blocks the installer

Add an exception for `RioPlay10-Windows.exe` and run again. The file is signed by Antargyan AI Pvt. Ltd.

Setup fails with 'Unable to write to AppData'

Right-click the installer → **Run as administrator**.

Can't sign in — 'Invalid credentials'

Confirm the exact email from your course access email. Try **Forgot Password?** or **Login with OTP instead**.

Google sign-in redirects back empty

Your account may not be set up against a Gmail address. Use Email + Password instead.

Videos buffer or won't play

Test internet at **fast.com**. RioPlay needs ≥ 2 Mbps SD, ≥ 5 Mbps HD. Download the lesson for offline playback.

Exam timer auto-submitted

The exam ends at 0:00 and auto-submits. Open **Exam Reports** for your score; if attempts remain, try again.

How to update to a new version

Download the latest .exe from the same URL and run the installer again — your account and downloads are preserved.

How to sign out

Sidebar → **Settings** → red **Logout** button at the top.

How to uninstall

Windows **Settings** → **Apps** → **Installed apps** → find **RioPlay 10** → **Uninstall**.

Support contacts

For Your Query Please WhatsApp On +91 89837 89829

In-app: Support → New Ticket (24-hour response) • **Website:** antargyan.ai

Download URLs (all platforms)

Windows	https://downloads.antargyan.com/Rioplay-10/RioPlay10-Windows.exe
Mac	https://downloads.antargyan.com/Rioplay-10/Rioplay%2010%20Mac%20App.pkg
Android	https://downloads.antargyan.com/Rioplay-10/Rioplay%2010%20Android.apk
iOS	https://testflight.apple.com/join/BMzHub2u

Thank you for learning with RioPlay 10. Shaping your future — one lesson at a time.